

A letter from Mahlo America's CEO, Mr. Alan Lavore:

01 April 2020

Dear Valued Business Partner,

All of us at Mahlo wish you and your families health and safety during this COVID-19 pandemic. We want you to know that your safety and the safety of our employees are our highest priority and concern.

Since Mahlo is a key supplier to essential businesses, all areas of our operations remain open. We have implemented several policies to address worker safety and maintain our high level of customer support during these challenging circumstances.

Mahlo stands ready to:

- Receive and respond immediately to telephone calls and emails concerning:
 - Spare Parts
 - Service Requests
 - New Inquiries and Proposals
 - Process and Fill Orders for New Systems
- Our free 24/7/365 Telephone and Internet Support is continuously staffed and ready for your call at 864-576-6288 or Service@mahloamerica.com

Mahlo has been a family-owned company since our founding in 1945 and we remain committed to supporting our valued customers. We would like to express our gratitude to our existing customers for entrusting Mahlo as your Partner for online measurement and control instrumentation. Throughout our 75 years in business we have never taken your business for granted, and especially in today's difficult time we want you to know that we are here for you for any reason, day or night, now and in the future.

Please do not hesitate to contact us if we can be of any assistance.

Alan Lavore
Executive Vice-President
Mahlo America, Inc.

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